

# KEY FACTS ABOUT THIS HOME BUILDING & HOME CONTENTS POLICY



## RACT Home Insurance

Prepared on 9<sup>th</sup> November 2014

AFSL No: 229076

### THIS IS NOT AN INSURANCE CONTRACT

## STEP 1 Understanding the Facts Sheet

This Key Facts Sheet sets some of the events covered and not covered by this policy and other information you should consider. This sheet does not provide a complete statement of the cover offered, exclusions, conditions and limits that apply under the policy. You should carefully read the Product Disclosure Statement (PDS) and all policy documents for more details.

## STEP 2 Check the maximum level of cover and the events covered

Under this **Home Building** policy you are responsible for deciding the amount of your building sum insured and payment is limited to that amount.

Insured Event Cover	Yes, No or Optional	Some examples of specific conditions, exclusions or limits that apply to events/covers (see PDS and other policy documentation for details of others)*
Storm	Yes	Storm damage to gardens and garden beds is not covered.
Flood	Yes	Flood damage caused by tidal wave, tsunami or high tide is not covered.
Escape of Water	Yes	Some exclusions may apply such as damage caused by water escaping from a shower or bath recess where the shower screen or curtain were incapable to prevent the escape of water.
Lightning	Yes	
Fire	Yes	Damage caused by cigarette or cigar marks or burns is not covered.
Explosion	Yes	
Theft or Attempted Theft	Yes	Theft or attempted theft by persons who live in your home is not covered.
Malicious Acts	Yes	Malicious acts caused by persons who live in your home are not covered.

Impact	Yes	Some exclusions may apply such as the cost of removing and disposing a tree or branch if no damage has occurred to your home.
The Acts of an Animal	Yes	Damage caused by animals or birds kept on the site is not covered.
Riot, Civil Commotion, or Industrial or Political Disturbance	Yes	Some exclusions apply such as loss or damage caused by you, or someone who lives in your home.
Earthquake	Yes	You are not covered for the first \$500 of a claim for loss or damage caused by an earthquake.

<b>Additional cover</b>	<b>Yes, No or Optional</b>	<b>Some examples of specific conditions, exclusions or limits that apply to events/covers (see PDS and other policy documentation for details of others)</b>
Legal Liability	Yes	The limit of cover for any one incident is \$20,000,000 for claims arising from events that occur in your home or on the site.
Accidental Breakage	Yes	Some conditions apply such as no cover for scratches, or chipping if the item was already in a damaged condition
Damage caused by Power Surge	Yes	Domestic items damaged as a result of a power surge are covered up to \$1000 per item to a maximum of \$3000.
Keys and Locks	Yes	If you lose your house keys or they are stolen we pay up to \$500 to re-key or replace the locks. Car and motor cycle keys are not covered.
Temporary Accommodation	Yes	We pay up to an additional 10% of your sum insured towards additional accommodation expenses relocating you because you are unable to live in your home due to an insured event that requires your home to be repaired or rebuilt.
Storm Damage to Gates and Fences	Optional	The maximum length we will cover is 2 kilometres of fencing.
Damage to Electric Motors	Optional	The option to purchase cover for burning or fusing of household electric motors which form part of the home is available. The motor or sealed unit must be less than 10 years old.
Accidental Damage	Optional	The option to purchase cover for an accident such as scorching by hot objects when there is no flame, and loss or damage caused by a domestic animal is available. Loss or damage caused by building, renovating or altering your home is not covered.

Under this **Home Contents** policy you are responsible for deciding the amount of your contents sum insured and payment is limited to that amount.

Insured Event Cover	Yes, No or Optional	Some examples of specific conditions, exclusions or limits that apply to events/covers (see PDS and other policy documentation for details of others) <sup>†</sup>
Storm	Yes	You are not covered for water entering your Home through an opening that has resulted from lack of or poor maintenance.
Flood	Yes	Flood damage caused by tidal wave, tsunami or high tide is not covered.
Escape of Water	Yes	Some exclusions may apply such as damage caused by water escaping from a shower or bath recess where the shower screen or curtain were incapable to prevent the escape of water.
Lightning	Yes	
Fire	Yes	Damage caused by cigarette or cigar marks or burns is not covered.
Explosion	Yes	
Theft or Attempted Theft	Yes	Theft or attempted theft by persons who live in your home is not covered.
Malicious Acts	Yes	Malicious acts caused by persons who live in your home are not covered.
Impact	Yes	Some exclusions may apply such as the cost of removing and disposing a tree or branch if no damage has occurred to your home.
The Acts of an Animal	Yes	Damage caused by animals or birds kept on the site is not covered.
Riot, Civil Commotion, or Industrial or Political Disturbance	Yes	Some exclusions apply such as loss or damage caused by you, or someone who lives in your home.
Earthquake	Yes	You are not covered for the first \$500 of a claim for loss or damage caused by an earthquake.

Additional cover	Yes, No or Optional	Some examples of specific conditions, exclusions or limits that apply to events/covers (see PDS and other policy documentation for details of others)
Legal Liability	Yes	The limit of cover for any one incident is \$20,000,000 for claims arising from events outside the site, and within Australia.
Replacement Cover	Yes	The contents cover is new for old.
Contents Outside the Home	Yes	Loss or damage caused by all events except Storm and Theft are covered up to 20% of the sum insured outside the home. Storm and Theft are covered up to 5% of the sum insured outside the home.
Loss or Damage to Valuable Items	Yes	Items such as jewellery, works of art, coin or stamp collections, as an example, are covered for limits up to \$1000 per item (unless the item is listed on your Schedule with a specific limit).
Accidental Breakage	Yes	Glass forming part of furniture, light fittings and household appliances, which are part of Contents, is covered. Glass in a TV, radio, computer is not

		covered. Items such as ceramics and marble (which are not glass) are also not covered.
Keys and Locks	Yes	If you lose or your house keys are stolen we will pay up to \$500 to re-key or replace the locks. Car and motor cycle keys are not covered.
Damage caused by Power Surge	Yes	Domestic items damaged as a result of a power surge are covered up to \$1000 per item to a maximum of \$3000.
Frozen Food	Yes	Up to \$300 cover for food spoiled as a result of a freezer mechanical breakdown or unforeseen interruption to power into the home.
Property belonging to Guests or Visitors	Yes	Cover up to \$500 to a visitor or guest's property inside your home, for loss or damage as a result of an insured event.
Personal Effects	Optional	There are two types of cover available: Unspecified Items cover and Specified Items cover. You can choose one or both types of cover. In some instances limits will apply, items need to be described and valuations or receipts provided.
Damage to Electric Motors	Optional	Option to purchase cover for the burning out or fusing of a household electric motor which is part of the insured Contents. The motor or sealed unit must be less than 10 years old.
Accidental Damage	Optional	The option to purchase cover caused by an accident such as scorching by hot objects when there is no flame, and loss or damage caused by a domestic animal is available. There is no cover for accidental loss or damage to items such as cash, mobile phones or contents away from the site.

\* This key Facts Sheet is a guide only. The examples provided are only **some** of the conditions, exclusions and limits in this policy. You must read the PDS and policy documentation for all information about this policy.

## STEP 3 Other things to consider

### Limits

This policy has restrictions that limit your cover for certain events and items, for example carpet is not covered under the Home Building policy.

To find out these limits you need to read the PDS and other relevant policy documentation.

### Excesses

If you make a claim, the excess is the amount you may have to pay for each incident. A number of different excesses may apply in respect to this policy, for example an earthquake excess. You may be able to increase some excesses to lower your premium. For more detail, please read the PDS and other policy documentation.

### Legal Liability

The Home Building policy covers you for legal liability that occurs in your home or on the site of your home. The Home Contents policy covers you for legal liability outside the site and within Australia, when you are found to be legally responsible for damage or personal injury to a third party or their property.

It is limited to \$20,000,000. Plus, an additional \$5, 000,000 to cover legal costs. You should read the PDS carefully to determine the extent of this cover.

### Cooling off period

If you decide you don't want this policy within 21 days of it being issued and you haven't made a claim, you can cancel it and we will provide you with a full refund of the premium you have paid.

### Maximum level of cover offered by insurers

Insurers offer different maximum levels of cover in the event of the loss or destruction of your home including where:

- you set the maximum level of cover and your payout is limited to that amount\* (Sum insured).
- you set the maximum level of cover and the insurer may provide you with some agreed extra cover above that amount (Sum insured plus safety net).
- the insurer will cover all the reasonable costs to rebuild your home (Total replacement).

\* the insurer may provide some cover above this amount.

You should consider which type of cover is best for you.

Failure to adequately insure your home may result in under insurance.

**Warning: this Key Facts Sheet sets out some of the conditions, exclusions and limits in respect to this policy. You should read the PDS and all the policy documentation for all the conditions, exclusions and limitations of this policy that limit or exclude cover.**

## STEP 4 Seek more information

If you want more information on this policy contact us on 13 27 22 or [www.ract.com.au](http://www.ract.com.au)

For more information on choosing insurance and to better understand insurance visit the Australian Government website: [www.moneysmart.gov.au](http://www.moneysmart.gov.au)

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